

## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S43	1	379/265.09 and (((contact or call) near center) or acd) and protocol near stack and call near2 process\$5 and (client or customer or user or party or subscriber) with protocol near stack. clm.	US-PGPUB	OR	ON	2008/01/21 17:22
S44	7	protocol near stack and agent with stack and client with protocol near stack and call near3 process\$5 and call and agent and client.clm.	US-PGPUB	OR	ON	2008/01/21 17:32
S45	1	spawn\$5 near4 (ongoing or on-going or existing or established) near2 (call or communication or connection) and (agent or operator).clm.	US-PGPUB	OR	ON	2008/01/21 17:31
S46	0	379/265 and spawn\$5 near4 (ongoing or on-going or existing or established) near2 (call or communication or connection) and (agent or operator). clm.	US-PGPUB	OR	ON	2008/01/21 17:32
S47	1	379/265.09 and protocol near stack and agent with stack and client with protocol near stack and call near3 process\$5 and call and agent and client.clm.	US-PGPUB	OR	ON	2008/01/21 17:34
S48	0	continu\$8 near4 scan\$7 near4 read\$6 with (idl\$5 or avail\$7) near5 stack near2 location near5 protocol near2 stack with received near3 calls with determin\$6 near3 type near2 call and select\$6 near4 (agent or operator) with type near2 call and independent\$5 near2 spawn\$5 near3 call near2 processing near2 application with determin\$6 near3 type near2 call with select\$6 near4 (agent or operator) same first near protocol same second near protocol.clm.	US-PGPUB	OR	ON	2008/01/21 17:52

## EAST Search History

S49	0	private near2 (network or system) and public near2 (network or system) and continu\$8 near4 scan\$7 near4 read\$6 with (idl\$5 or avail\$7) near5 stack near2 location near5 protocol near2 stack with received near3 calls with determin\$6 near3 type near2 call and select\$6 near4 (agent or operator) with type near2 call and independent\$5 near2 spawn\$5 near3 call near2 processing near2 application with determin\$6 near3 type near2 call with select\$6 near4 (agent or operator) same first near protocol same second near protocol.clm.	US-PGPUB	OR	ON	2008/01/21 17:53
S50	0	continu\$8 near4 scan\$7 near4 read\$6 with (idl\$5 or avail\$7) near5 stack near2 location near5 protocol near2 stack with received near3 calls with determin\$6 near3 type near2 call and select\$6 near4 (agent or operator) with type near2 call and independent\$5 near2 spawn\$5 near3 call near2 processing near2 application with determin\$6 near3 type near2 call with select\$6 near4 (agent or operator) and first near protocol same second near protocol.clm.	US-PGPUB	OR	ON	2008/01/21 17:53
S51	0	continu\$8 near4 scan\$7 near4 read\$6 with (idl\$5 or avail\$7) near5 stack near2 location near5 protocol near2 stack with received near3 call and determin\$6 near3 type near2 call and select\$6 near4 (agent or operator) with type near2 call and independent\$5 near2 spawn\$5 near3 call near2 processing near2 application with determin\$6 near3 type near2 call with select\$6 near4 (agent or operator) and first near protocol same second near protocol.clm.	US-PGPUB	OR	ON	2008/01/21 17:53

## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S4	10	call near type with (chat\$5 or voip or (web\$6 near page)) and call and type and (agent or operator)	USPAT	OR	ON	2005/07/08 15:29
S6	7	379/265 and spawning and type near2 call	USPAT	OR	ON	2005/07/08 15:24
S7	7	spawn\$5 near3 (route or routing) and agents	USPAT	OR	ON	2005/07/08 15:27
S12	2	protocol near stack near2 agent and client near2 protocol near stack and first near protocol and second near protocol and agent and client	USPAT	OR	ON	2006/05/18 10:50
S13	1	protocol near stack near2 agent and client near2 protocol near stack and first near protocol and second near protocol and agent and client and scan\$6	USPAT	OR	ON	2006/05/18 10:51
S29	2	continuous\$5 near2 scan\$5 near2 idl\$6 with call\$5 and scan\$5 and idle and protocol and continu\$7 and type and determin\$5	USPAT	OR	ON	2006/05/18 11:15
S31	8	spawn\$5 near4 (ongoing or on-going or existing or established) near2 (call or communication or connection) and (agent or operator)	US-PGPUB; USPAT	OR	ON	2008/01/21 17:31
S33	2	call near2 processing near2 application and spawn\$5 and agent and creat\$5 and protocol and stack and (private or internet) and (independ\$6 or individu\$6) and application and call near2 processing	US-PGPUB; USPAT	OR	ON	2006/12/07 14:16
S34	0	379/265 and spawn\$5 near4 (ongoing or on-going or existing or established) near2 (call or communication or connection) and (agent or operator)	US-PGPUB; USPAT	OR	ON	2006/12/07 14:52
S35	0	379/265 and spawn\$5 near4 (ongoing or on-going or existing or established) near2 (call or communication or connection) and (agent or operator)	US-PGPUB; USPAT	OR	ON	2008/01/21 17:32
S36	4	protocol near stack and agent with stack and client with protocol near stack and process\$5 near3 call and call near2 type	US-PGPUB; USPAT	OR	ON	2007/06/24 16:31
S37	34	((contact or call) near center) or acd) and protocol near stack and call near2 process\$5 and (client or customer or user or party or subscriber) with protocol near stack	US-PGPUB; USPAT	OR	ON	2007/06/24 17:54

## EAST Search History

S39	21	protocol near stack and agent with stack and client with protocol near stack and call near3 process\$5 and call and agent and client	US-PGPUB; USPAT	OR	ON	2008/01/21 17:23
S40	1	379/265.09 and protocol near stack and agent with stack and client with protocol near stack and call near3 process\$5 and call and agent and client	US-PGPUB; USPAT	OR	ON	2007/06/24 17:54
S41	1	379/265.09 and (((contact or call) near center) or acd) and protocol near stack and call near2 process\$5 and (client or customer or user or party or subscriber) with protocol near stack	US-PGPUB; USPAT	OR	ON	2008/01/21 17:22
S42	1055	michael near2 peters.in.	US-PGPUB; USPAT	OR	ON	2008/01/21 17:22